

SHCC Application Guidelines

Role Delineation Guide and Matrix



INTRODUCTION

Role Delineation refers to a level of service that describes the complexity of the clinical activities undertaken by that service. The level is chiefly determined by the presence of medical, nursing and other health care personnel who hold qualifications compatible with the defined level of care.

Each level of service has associated minimum standards, support services and staffing profiles considered appropriate.

Role delineation is a process which ensures that clinical services are provided safely, and are appropriately supported by the provision of adequate staffing numbers and profiles, minimum safety standards and other requirements.

The aim of this Guide is to provide a consistent language which health care providers, planners and health officials can use when describing health services. The Guide also acts as a tool for planning, review and approval of health facilities.

Levels of Service range from 0 to 6 for each major clinical activity or support service associated with health facilities with Level 0 referring to the lowest complexity service and Level 6 describing the most complex.

Not all services which are provided by health care facilities are described in the Role Delineation Guide - only the core services for hospitals and community health facilities. Those services not identified will generally follow the Role Delineation of the particular hospital or facility they are applicable to.

A hospital or health care facility is deemed to be at a particular level when the majority of clinical and support services provided are of that particular level.

It is possible to determine the role delineation level of a particular hospital component or the entire hospital between two defined levels, eg between levels 4 & 5. This usually applies to existing facilities which may have minor deficiencies in certain areas compared with the full definition of a role delineation level.

This Guide does not attempt to describe all the services which are provided by Health Care Facilities, but confines itself to those that are widely considered to be the core services for Hospitals and Community Health Care Facilities.

SPECIALITIES AND SUBSPECIALITIES

MEDICAL			SURGICAL		
Generalist	Type I Subspecialties	Type II Subspecialties	Generalist	Type I Subspecialties	Type II Subspecialties
<ul style="list-style-type: none"> Physician 	<ul style="list-style-type: none"> Cardiology Dermatology Endocrinology Gastroenterology Geriatric medicine Neurology Renal Medicine Rheumatology Venereology Paediatrics Respiratory Medicine 	<ul style="list-style-type: none"> Clinical Haematology Clinical Microbiology Immunology Medical Oncology Palliative Care Radiotherapeutic Oncology Genetics Clinical Infectious Diseases 	<ul style="list-style-type: none"> General Surgeon 	<ul style="list-style-type: none"> Ear, Nose and Throat Obstetrics and Gynaecology Ophthalmology Orthopaedics Urology 	<ul style="list-style-type: none"> Cardiothoracic Neurosurgery Plastic surgery Transplant Surgery Vascular Surgery Burns

ROLE DELINEATION LEVEL (RDL) – INPATIENT SERVICES

1	Outpatient care – RN and visiting GP. In remote areas possibly support via telephone
2	Outpatient and inpatient care – plus 24 hour GP cover and limited visiting general specialists for outpatient services only
3	Outpatient and inpatient care – plus visiting general specialists (low risk obstetrics and elective surgery)
4	Outpatient and inpatient care – plus resident general specialists plus visiting Type I subspecialists, plus some junior medical staff
5	Outpatient and inpatient care – plus visiting Type II subspecialists plus some medical staffing plus HDU. May include some research and training.
6	Statewide services, including Type II subspecialists and research/education/training

ROLE DELINEATION LEVEL (RDL) – AMBULATORY CARE SERVICES

1	GP only
2	GP and outpatient clinic at discharge hospital. Limited access to generalist domiciliary nursing
3	Visiting specialist. Some hospital avoidance/hospital substitution. Some early discharge services. Access to generalist domiciliary nursing and some allied health
4	Links with HACC. Increasing range and complexity of hospital avoidance/substitution/early discharge. Chronic disease programs. Visiting medical specialist. Good access to generalist allied health/nursing staff
5	Specialist medical/nursing/allied health staff. Increased range and complexity. HACC integration. Enhanced diagnostics. Teaching and training role
6	Research role. Fully integrated ambulatory care services. Fully integrated diagnostics

ABBREVIATIONS

ED	Emergency Department	DUE's	Drug Usage Evaluation	ICU	Intensive Care Unit	RMO	Registered Medical Officer
BBV	Blood Borne	EEG	Electro-encephalogram	LUCS	Lower Uterine Caesarian Section	RM	Registered Midwife
CCU	Coronary Care Unit	EMG	Electro-myelogram	MRI	Magnetic Resonance Image	RN	Registered Nurse
CD	Communicable Disease	ENT	Ear, nose and throat	O&G	Obstetrics and Gynaecology	SP	Speech Therapist
CDC	Child Development Centre	GEM	Geriatric Evaluation Management	OR	Operating Room	SRN	Senior Registered Nurse
CHN	Child Health Nurse	GP	General Practitioner	OT	Occupational Therapist	STI	Sexually Transmitted Infection
COPMI	Children of Parents with Mental Illness	HACC	Home and Community Care	PET	Positron Emission Tomography		
CT	Computerised Axial Tomography	HDU	High Dependency Unit	PT	Physiotherapist		

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Medical Services						
General	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	As for level 2 plus: <ul style="list-style-type: none"> GP inpatient care 24 hour cover by RN Outpatient care by visiting general physician/general internal medicine specialist and maybe some Type I specialists 	As for level 3 plus: <ul style="list-style-type: none"> Inpatient care by resident general physician and GPs Outpatient consultation by visiting Type I sub-specialists Specialist RN 	As for level 4 plus: <ul style="list-style-type: none"> Inpatient care by resident general physician and GPs and some/all Type I sub-specialists Visiting Type II sub-specialists Registrar/RMO/Intern CCU/HDU Regional referral role Some undergraduate teaching Emergency services available by on call specialist 	As for level 5 plus: <ul style="list-style-type: none"> Full range of medical sub-specialists Type I and II and emergency medical services Statewide referral role in certain subspecialties Undergraduate and postgraduate teaching role
Cardiology	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	As for level 2 plus: <ul style="list-style-type: none"> GP inpatient care 24 hour cover by RN Outpatient care by visiting general physician and possibly cardiologist 	As for level 3 plus: <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting cardiologist Specialist RN 	As for level 4 plus: <ul style="list-style-type: none"> Inpatient care by resident cardiologist Registrar/RMO/Intern CCU/HDU Includes Cath Labs Regional referral role Access specialist SRN Some undergraduate teaching and possibly some research role Links with level 5 rehabilitation service Emergency services available by on call cardiologists 	As for level 5 plus: <ul style="list-style-type: none"> Full range cardiac services including cardiac sub-specialties and emergency services CCU/HDU Statewide referral role Undergraduate and postgraduate teaching role Research role
Endocrinology	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	As for level 2 plus: <ul style="list-style-type: none"> GP inpatient care 24 hour cover by RN Outpatient care by visiting general physician 	As for level 3 plus: <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting endocrinologist Diabetes education service and integrated hospital/community diabetes management service Specialist RN 	As for level 4 plus: <ul style="list-style-type: none"> Inpatient care by resident endocrinologist Registrar/RMO Regional referral role Access to specialist SRN Diabetes education service and integrated hospital/community diabetes management service Some undergraduate teaching and possibly research role Links to level 5 rehabilitation service Emergency care available from on call specialist 	As for level 5 plus: <ul style="list-style-type: none"> Full range of endocrinology services, with endocrinology department and emergency care Statewide referral role Undergraduate and postgraduate teaching role Research role

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Geriatric	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP and possibly visiting general physician 24 hour cover by RN Possibly respite care 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care Resident GP and visiting general physician 24 hour cover by RN and by GP Respite care and limited rehabilitation services 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Access to consultant physician specialising in geriatric medicine Active assessment and rehabilitation services for inpatients and outpatients 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident specialist Registrar/RMO Link with inpatient rehabilitation unit Inpatient assessment unit and domiciliary consultant services Access to specialist SRN Some undergraduate teaching Links with geriatric psychiatry services 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident geriatrician Undergraduate and postgraduate teaching role Research role Statewide referral role
Neurology	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> GP Inpatient Care 24 hour cover by RN Outpatient care by visiting general physician and possibly neurologist 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting neurologist Links with at least level 4 geriatric and rehabilitation services Specialist RN 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident neurologist Registrar/RMO Regional referral role Access to specialist SRN Some undergraduate teaching and possibly some research role Neurosurgery support, EMG, nerve conduction, evoked responses and EEG on site Emergency services provided by on call neurologist 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Full range of neurology services, with neurology department and emergency care Statewide referral role Undergraduate and postgraduate teaching role Access to CT and MRI and possibly PET Research role
Renal – general	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> General physician (likely to be visiting) inpatient care GP care 24 hour cover by RN Outpatient care by visiting general physician and possibly renal specialist May accommodate self care dialysis in-patients 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting renal specialist Self care dialysis unit with links to larger renal unit Specialist RN 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident renal specialists Registrar/RMO Emergency services provided by on call specialist Regional referral role Access to specialist SRN Some undergraduate teaching and possibly some research role All types of dialysis available and renal biopsies performed Provides a full range of dialysis access surgery 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Full range of renal services, with renal department and emergency care services Renal transplantation available Coordinated by full time renal unit manager Statewide referral role and statewide geographical area based service delivery role Undergraduate and postgraduate teaching role Research role Provides a full range of dialysis access surgery

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Renal – dialysis		<ul style="list-style-type: none"> Services offered by a general health service/clinic Care under supervision of GP with or without RN Self-caring stable patients Outreach support for home dialysis, possibly under remote direction from a Level 5 or Level 6 dialysis facility 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Community-based satellite service Predominately self-caring stable patients Specialist RN Visiting specialist for more complicated cases Some assessment services 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> General hospital-based satellite service Visiting specialist or general physician with nephrology skills More complicated cases Assessment services Specialist RN Access to on-site allied health support (eg; Dietitians and Social Workers) 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Resident specialist Access to specialist SRN More complicated cases Assessment services Regional referral role Access to on-site allied health support (eg; Dietitians and Social Workers) 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Resident specialist More complicated cases Provides acute dialysis when necessary Assessment services Undergraduate and postgraduate teaching role Statewide centre of excellence and referral role Access to specialist SRN Access to on-site allied health support (eg; Dietitians and Social Workers) Complicated assessment and treatment of unstable co-morbidities
Oncology	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> GP inpatient care 24 hour cover by RN Outpatient care by visiting general physician and possibly oncologist 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting oncologist Links with radiotherapy, palliative care and pain management services Specialist RN 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Inpatient care by resident oncologist Registrar/RMO Regional referral role Access to specialist SNR Some undergraduate teaching and possibly some research role Multidisciplinary management of patients including case conferences. Links with palliative care services and may have pain management clinic Emergency care available Access to specialist SRN 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Full range of oncology services, with oncology department and emergency services Statewide referral role Undergraduate and postgraduate teaching role Research role Access to specialist SNR
Radiation Oncology				<ul style="list-style-type: none"> Visiting radiation oncologist working in conjunction with comprehensive cancer service No treatment facilities 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Basic radiation oncology service with minimum equipment - possibly only one machine Has access to radiation oncologists, physicists and radiation therapists Access to specialist SRN Links to level 5 palliative care service 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Full range of radiation oncology services, located in principle referral centre with access to all subspecialties Statewide referral role Undergraduate and postgraduate teaching role Research role Fully integrated computerised planning, treatment and verification systems Mechanical and biomedical support facilities

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Respiratory	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	As for level 2 plus: <ul style="list-style-type: none"> GP inpatient care 24 hour cover by RN Outpatient care by visiting general physician and possibly respiratory specialist 	As for level 3 plus: <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting respiratory specialist Specialist RN 	As for level 4 plus: <ul style="list-style-type: none"> Inpatient care by resident respiratory specialist Registrar/RMO Regional referral role Access to specialist SRN Some undergraduate teaching and possibly some research role Access to level 5 cardiology and cardiothoracic surgery Emergency care provided by on call specialist 	As for level 5 plus: <ul style="list-style-type: none"> Full range of respiratory services, with respiratory department and emergency care Statewide referral role Undergraduate and postgraduate teaching role Research role Has a respiratory function laboratory Access to specialist SRN
Palliative Care	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> Management by GPs and generalist nurses 24 hour coverage Linkage with community based services provided by Silver Chain Nursing Association 	As for level 2 plus: <ul style="list-style-type: none"> Inpatient care by accredited GP or specialist physician 24 hour cover clinical nurse with experience in palliative care services Outpatient care by visiting general physician and possibly palliative care specialist 	As for level 3 plus: <ul style="list-style-type: none"> Palliative care inpatient beds managed by GP or medical practitioner specialising in palliative care Access to specialist SRN Seamless linkage to Silver Chain Nursing Association who provide community based palliative care 	As for level 4 plus: <ul style="list-style-type: none"> Inpatient care by resident palliative care physician Registrar/RMO Regional referral role Access to specialist SRN Undergraduate teaching and some research role Integrated community/hospice consultative service under direction of palliative care physician Links with oncology, radiotherapy, anaesthetics, psychiatry, pain clinic and rehabilitation 	As for level 5 plus: <ul style="list-style-type: none"> Full range of palliative care services with palliative care specialist providing consultancy to other units referral hospitals Emergency services available Statewide referral role Undergraduate and postgraduate teaching role Has staff with conjoint appointments with hospice Access to specialist SRN
Gastroenterology	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> Inpatient and outpatient care Visiting GP 24 hour cover by RN 	As for level 2 plus: <ul style="list-style-type: none"> GP inpatient care 24 hour cover by RN Outpatient care by visiting general physician and possibly gastroenterologist Possibly have fibre optic endoscopy by accredited medical practitioner 	As for level 3 plus: <ul style="list-style-type: none"> Inpatient care by resident general physician Outpatient consultation by visiting gastroenterologist Regular endoscopy service including colonoscopy Specialist RN Gastroenterology services provided by integrated physician and surgical services 	As for level 4 plus: <ul style="list-style-type: none"> Inpatient care by resident gastroenterologist Registrar/RMO Regional referral role Access to specialist SRN Some undergraduate teaching and possibly some research role Full endoscopy service Emergency care available by on call specialist 	As for level 5 plus: <ul style="list-style-type: none"> Full range of gastroenterology services, with gastroenterology department and emergency care Statewide referral role Undergraduate and postgraduate teaching role Research role Access to specialist SRN

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Surgical Services						
General	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Minor outpatient and same day procedures only by GP or visiting general surgeon Inpatient care following surgery elsewhere 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Day surgery type cases, uncomplicated elective surgery and emergency surgery GP and visiting general surgical specialist Visiting anaesthetist with visiting surgeon Theatre trained RN 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Surgery by GPs, general surgeons and visiting Type I sub-specialists Broad range of day and general surgery and some specialty surgery Theatre trained nurses More than 1 theatre May include high-dependency nursing unit 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> General surgeons Some/all Type I sub-specialists Visiting Type II sub-specialists Registrar/RMO ICU Regional referral role May have some teaching and research role Undertakes most emergency surgery May include kidney transplantation in selected sites 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Full range of surgical sub-specialists Type I and II Statewide referral role Undergraduate and post graduate teaching role Research role Undertakes emergency surgery May include kidney and liver transplantation in selected sites
ENT				<ul style="list-style-type: none"> Common and intermediate surgery done on low or moderate risk patients by visiting ENT surgeon No neuro-optic or intracranial surgery 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Diagnostic services and surgery on low, moderate and high risk patients by on call ENT surgeon Access to specialist SRN Regional referral role May have some teaching and research role Links with oncology, radiotherapy and palliative care services Limited neuro-optic surgery 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Ability to deal with all cases including full range of complex cases in association with other specialists including neuro-optic and intracranial procedures, as long as level 6 neurosurgery available on site Emergency services available Statewide referral role Undergraduate and post graduate teaching role Research role ENT registrar/RMO
Gynaecology		<ul style="list-style-type: none"> Minor outpatient and same day procedures only by GP or visiting general surgeon Inpatient care following surgery elsewhere 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Common and intermediate procedures on low or moderate risk patients by visiting general surgeon 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Common, intermediate and some major procedures on low and moderate risk patients performed by visiting gynaecologists Links with oncology, radiotherapy and palliative care services 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Diagnostic services and surgery on low, moderate and high risk patients by on call gynaecologists Access to specialist SRN May have gynaecology registrar/RMO Regional referral role May have some teaching and research role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Ability to deal with all cases including full range of complex cases in association with other specialists including reproductive endocrinology, infertility, gynaecological malignancy Full emergency services Statewide referral role Undergraduate and post graduate teaching role Research role Gynaecology registrar/RMO and possibly registrars in subspecialties

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Ophthalmology			<ul style="list-style-type: none"> Minor procedures and diagnosis on low risk patients by visiting ophthalmic surgeon 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Procedures on low or moderate risk patients performed by visiting ophthalmic surgeon Access to orthoptists 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Diagnostic services and surgery on low, moderate and high risk patients by on call ophthalmic surgeon Orthoptists on staff May have teaching and research role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Ability to deal with all cases including full range of complex cases in association with other specialists Full emergency services Ophthalmology registrar/RMO Access to specialist SRN Able to undertake neuro-ophthalmology where level 6 neurosurgery available on site Access to level 5 radiotherapy Statewide referral role Undergraduate and post graduate teaching role Research role
Orthopaedics		<ul style="list-style-type: none"> Minor reduction of fractures performed on low risk patients by GP or visiting general surgeon with experience in orthopedics Orthopaedic consultation available 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Common and intermediate procedures on low or moderate risk patients performed by visiting orthopaedic or general surgeon credentialed in orthopaedics General orthopaedic equipment and theatre x-ray available Preferably access to specialist SRN 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Common and intermediate procedures on low or moderate risk patients performed by on call orthopaedic surgeon Access to level 4 rehabilitation service Access to specialist SRN 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Full range of major diagnostic and procedures on low, moderate and high risk patients performed by on call orthopaedic surgeons May provide regional services May have teaching and research role Orthopaedic registrar on call Access to subspecialties Link to level 5 rehabilitation service Access to specialist SRN 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Ability to deal with all cases including full range of complex cases (and all emergency) in association with other specialists Statewide referral role Undergraduate and post graduate teaching role Research role Link to level 6 rehabilitation role Access to specialist SRN
Urology			<ul style="list-style-type: none"> Common and intermediate procedures on low or moderate risk patients performed by visiting urologist or general surgeon credentialed in urology 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Some major procedures on low or moderate risk patients performed by visiting urologist Has links with oncology, radiotherapy and palliative care services 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Full range of major diagnostic and procedures on low, moderate and high risk patients performed by on call urologist Access to specialist SRN May provide regional services and teaching and research role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Ability to deal with all cases including full range of complex cases (and all emergency) in association with other specialists Urology Registrar/RMO Statewide referral role Undergraduate and post graduate teaching role Research role

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Cardiothoracic				<ul style="list-style-type: none"> • Elective and emergency thoracic procedures by visiting/on call thoracic surgeons 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Elective and emergency thoracic and elective cardiothoracic procedures by visiting/on call cardiothoracic surgeons • Level 5 rehabilitation services available on site • Link with palliative care and pain management services • Access to specialist SRN • Some regional referral role • ICU/CCU 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Elective & emergency thoracic & cardiothoracic procedures by cardiothoracic surgeons • Able to deal with highly complex diagnosis & treatment in association with other specialties • Cardiothoracic registrar/RMO • Statewide referral role • Undergraduate & post graduate teaching role • Research role • Level 6 ICU • To include heart & lung transplantation at selected sites
Vascular surgery			<ul style="list-style-type: none"> • Common minor and uncomplicated elective vascular surgery • Performed by visiting vascular or general surgeons 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Common, intermediate and some major procedures on low and moderate risk patients performed by visiting vascular surgeons or general surgeons • Pre-operative rehabilitation specialist consultant available 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Diagnostic services and surgery on low, moderate and high risk patients by on call vascular or general surgeon • May have regional referral • May have some teaching and training and research role • Link with level 5 rehabilitation services 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Ability to deal with all cases including full range of complex cases in association with other specialists • Provides all emergency services • On call vascular surgeon • Access to specialist SRN • Statewide referral role • Undergraduate and post graduate teaching role • Research role
Neurosurgery				<ul style="list-style-type: none"> • Minor head injuries dealt with by general surgeon • Neurosurgical consultation available • Operating equipment adequate for emergency neurosurgery • Link with level 4 rehabilitation services 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Diagnostic services and surgery on low, moderate and high risk patients by on call neurosurgeon • Designated neurosurgical beds • Access to specialist SRN • 24 hour access to CT • Link with brain and spinal injury rehabilitation • May have some teaching & research role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Able to deal with all cases including all emergency cases • Neurosurgical ward & neurosurgical high dependency/ICU • Neurosurgery registrar/RMO • Link with level 5 rehabilitation service • Access to specialist SRN • Statewide referral role • Undergraduate & post graduate teaching role • Research role
Plastics		<ul style="list-style-type: none"> • Minor outpatients and same day procedures by GP 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • As for level 2 but procedures may require visiting plastics surgeon 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Selected minor procedures on low and moderate risk patients by visiting plastic surgeons 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Diagnostic services & surgery on low, moderate & high risk patients by on call plastic surgeons • Link with level 5 rehabilitation services • May have some teaching & training role • Visiting burns L6 specialist 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Able to deal with all cases including all emergency cases • Plastics registrar/RMO • Access to specialist SRN • Statewide referral role • Undergraduate & post graduate teaching role • May have research role

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Burns		<ul style="list-style-type: none"> Minor outpatient and same day procedures only by GP Able to provide emergency stabilisation service for burns 	As for level 2 plus: <ul style="list-style-type: none"> General surgeon able to provide services for minor/moderate burns to small areas of body 	As for level 3 plus: <ul style="list-style-type: none"> General surgeon providing services for minor/moderate burns to small parts of body Access to specialist SNR Links to level 4 rehabilitation services 	As for level 4 plus: <ul style="list-style-type: none"> General surgeon providing services for minor/moderate burns to small parts of body 24 hour on call registrar Access to specialist SRN Links to level 5 rehabilitation services 	As for level 5 plus: <ul style="list-style-type: none"> Full range of burns services, with a special burns unit, including all emergency cases 24 hour on call cover Statewide referral role Emergency care services provided by on call specialist Access to specialist SRN Undergraduate and post graduate teaching role Research role
Emergency/Trauma Services						
Emergency Department				<ul style="list-style-type: none"> Local GPs rostered to provide 24 hour cover with service by RN Emergency operating theatre facilities Resuscitation and stabilisation On-call generalist specialists Access to specialist SRN 	As for level 4 plus: <ul style="list-style-type: none"> Medically staffed 24 hours per day Medical and surgical sub-specialists available on-call Accepts transfers from other hospitals in region Access to ICU and CCU facilities Access to specialist SRN 	As for level 5 plus: <ul style="list-style-type: none"> Emergency medicine consultant on duty 24 hours per day* Statewide referral role Access to specialist SRN Backup from full range of medical and surgical specialists and diagnostic services ICU and CCU facilities
Urgent Primary Care	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed Basic resuscitation equipment and drugs 	As for level 1 plus: <ul style="list-style-type: none"> Limited GP cover Services by RN Resuscitation and stabilisation capability 	As for level 2 plus: <ul style="list-style-type: none"> Local GPs rostered to provide 24 hour cover with service by RN Minor procedure capability Resuscitation and stabilisation capability 			
Obstetrics Services						
Obstetrics	<ul style="list-style-type: none"> No planned deliveries Antenatal, post natal care is carried out by GPs (potentially visiting) with or without the assistance of RN/RM depending on the type of patient care needed 	As for level 1 plus: <ul style="list-style-type: none"> No planned deliveries Inpatient care following delivery elsewhere Antenatal, post natal care is carried out by GPs with or without the assistance of RN/RM depending on the type of patient care needed 	As for level 2 plus: <ul style="list-style-type: none"> Planned deliveries of low risk mothers/babies Service by GPs and trained mid-wives LUCS transferred elsewhere but must be within safe timeframe Visiting obstetrician Access to Level 1 Special Care Nursery 	As for level 3 plus: <ul style="list-style-type: none"> Planned deliveries of low and moderate risk mothers/babies Access to accredited obstetric and paediatric trained doctors Able to cope with sudden unexpected risks Caesarian section capability Access to Level 2A Special Care Nursery 	As for level 4 plus: <ul style="list-style-type: none"> Deliveries of low, moderate and high risk mothers/babies Able to cope with most complications Service provided by specialist obstetricians and paediatricians to high risk patients Registrar/RMO Access to specialist paediatricians/obstetricians and trained nurses and allied health Regional referral role Access to Level 2B Special Care Nursery 	As for level 5 plus: <ul style="list-style-type: none"> Specialist obstetric unit for state Obstetric registrar and midwives training Access to specialist SRN 24 hour cover by obstetricians and paediatricians Access to Level 3 Special Care Nursery

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Paediatrics Services						
Paediatrics	<ul style="list-style-type: none"> Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed Stabilisation and first aid 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Paediatric medical beds – care by general physician On call paediatric advice No surgery 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Outpatient care by visiting paediatrician Limited surgery by visiting paediatric surgeon or surgeon with paediatric skills Day surgery, uncomplicated elective surgery and emergency surgery Designated paediatric medical ward Inpatient medical care by GP or general physician or paediatrician 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Outpatient care by resident paediatrician Limited surgery by visiting paediatric surgeon Day surgery, uncomplicated elective surgery and emergency surgery Designated medical ward Inpatient medical care by visiting paediatrician Access to specialist SRN Possibly Resident/RMO rotations from Level 5 or 6 facility 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care by resident paediatrician Registrar/RMO Regional referral role Some undergraduate teaching Range of paediatric surgery Resident paediatric surgeon 24 hour on call paediatric anaesthetist Neonatal ICU Access to specialist SRN 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Inpatient and outpatient care by resident paediatrician Registrar/RMO Statewide referral role Undergraduate and postgraduate teaching role Full range of paediatric surgery Resident paediatric surgeon Neonatal ICU Operates in specialist facility Access to specialist SRN
Neonatology			<ul style="list-style-type: none"> Obstetricians, paediatricians and anaesthetists on call 24 hours Normal low risk pregnancies and deliveries and management of newborns > 36 weeks gestation with minimal complications Level 1 Special Care Nursery Basic life support for neonates available with access to 24 hour anaesthetic and neonatal resuscitation service 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Obstetricians and paediatricians on call 24 hours Low to moderate risk pregnancies and deliveries and management of newborns > 34 weeks gestation with minimal complications Level 2A Special Care Nursery with low dependency patients and low-level Oxygen therapy and airway management Basic life support for neonates available with access to 24 hr anaesthetic and neonatal resuscitation service Provides short-term mechanical ventilation (<6 hours) pending transfer 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Has access to clinical and diagnostic paediatric subspecialties Obstetricians and paediatricians on call 24 hours Medical officer(s) on site 24 hours Moderate to high-risk pregnancies and deliveries and management of newborns > 32 weeks gestation with minimal complications Level 2B Special Care Nursery with high dependency patients and provision of short term mechanical ventilation (< 6 hours) pending transfer Access to specialist SRN Multi-disciplinary follow up service provided Role in post graduate medical and nursing education 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Has access to clinical and diagnostic paediatric subspecialties Medical officer(s) on site 24 hours High-risk, high dependency pregnancies and deliveries Management of newborns < 32 weeks gestation Level 3 Special Care Nursery with high dependency patients and provision of medium -long term mechanical ventilation and full life-support Undertakes neonatal surgery and care for complex congenital and metabolic diseases of the newborn – note currently at PMH Access to specialist SRN On-site multi-disciplinary services Role in post graduate medical and nursing education Has neonatology research

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Rehabilitation Services						
Rehabilitation	<ul style="list-style-type: none"> • Visiting consultative services provided on request • Care is carried out by GPs (potentially visiting) with or without the assistance of RNs depending on the type of patient care needed 		As for level 1 plus: <ul style="list-style-type: none"> • Regular visiting services provided by district/regional allied health staff • Limited level allied health availability 	As for level 3 plus: <ul style="list-style-type: none"> • Full time salaried physiotherapy, occupational therapy • Speech and social work services • District referral role • Limited day hospital program 	As for level 4 plus: <ul style="list-style-type: none"> • Rehab program for both inpatient and outpatient • Linkages between regions and designated metropolitan hospitals • Have a day hospital with: <ul style="list-style-type: none"> • Memory clinic • Falls Clinic • Continence clinic • A GEM unit if ED services collocated • Part time services of Geriatrician¹ • Rehab Specialist with experienced RN/PT/ OT/SP/ Dietitian • Collocated with psychogeriatric services 	As for level 5 plus: <ul style="list-style-type: none"> • Will have GEM unit • Have access to acute care • Full time rehab specialist • Full time geriatrician as per footnote of level 5 • Tertiary level rehab services (Statewide Rehab Centre) only in one level 6 hospital with a full time clinical director
Continuing Care Services						
Community assessment	<ul style="list-style-type: none"> • Visiting services on as required basis 		As for level 1 plus: <ul style="list-style-type: none"> • Regular visiting service supported by limited local allied health 	As for level 3 plus: <ul style="list-style-type: none"> • Visiting service supported by local allied health professionals • Most disciplines available 	As for level 4 plus: <ul style="list-style-type: none"> • Home base for team with regional / district responsibilities - part time geriatrician 	
Prevention and Promotion Services						
Environmental Health Health Protection including food, air, water, radiation, pharmaceutical, pesticides, mosquito borne diseases.	<ul style="list-style-type: none"> • Local Government responsibility with access to DOH statewide unit when required 		As for level 1 plus: <ul style="list-style-type: none"> • Assist statewide services investigation of local incidents 	As for level 3 plus: <ul style="list-style-type: none"> • Coordinate investigations of local incidents 	As for level 4 plus: <ul style="list-style-type: none"> • Comprehensive multidisciplinary Population Health Unit 	As for level 5 plus: <ul style="list-style-type: none"> • Statewide program, planning, and coordination roles • Dedicated officers with statewide responsibilities and legislated service functions
Communicable Disease Control • Includes food and water borne diseases, vaccination programs, STI's, BBV's and indigenous diseases	<ul style="list-style-type: none"> • Visiting primary care providers, including GPs and Community Health Nurses 	As for level 1 plus: <ul style="list-style-type: none"> • Resident primary care provider supporting state programs including GPs and Community Health Nurses 		As for level 2 plus: <ul style="list-style-type: none"> • CDC Nurse in Population Health Unit 	As for level 4 plus: <ul style="list-style-type: none"> • Comprehensive multidisciplinary Population Health Unit with disease control doctor and capacity to: <ul style="list-style-type: none"> • Investigate cases/ outbreaks • Perform contact tracing • Coordinate regional vaccination programs etc 	As for level 5 plus: <ul style="list-style-type: none"> • Statewide program, planning, and coordination roles • Dedicated officers with statewide responsibilities and legislated service functions

¹ Geriatrician should ideally be full time, with part time spent in Level 6 supporting GEM and acute care, and part time in level 5 supporting in rehabilitation unit/day hospital and GEM unit.

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
<p>Child and Community Health</p> <ul style="list-style-type: none"> Community Health Services, School Health Services, Child Health Services, Child Development Services 	<ul style="list-style-type: none"> Visiting primary care providers, including GPs and Community Health Nurses 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Resident primary care providers with access to statewide program initiatives 		<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Community Health Centre/ Child Development Centre 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Comprehensive multidisciplinary Population Health Unit with community health staff 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Statewide Program, planning, and coordination roles
<p>Health Promotion</p> <ul style="list-style-type: none"> Primary prevention including lifestyle diseases and injury prevention 	<ul style="list-style-type: none"> Visiting primary care providers with access to DOH statewide program resources. Exposure to mass media campaigns 		<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Resident primary care providers with awareness of statewide program initiatives 		<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Comprehensive multidisciplinary Population Health Unit including resident officers with health promotion training 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Statewide program, planning, and coordination roles Dedicated officers with statewide responsibilities
<p>Breastscreen</p> <ul style="list-style-type: none"> Screening and assessment 		<ul style="list-style-type: none"> Visiting service by mobile screening unit All images read by specialist radiologist 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Fixed site screening clinic 		<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Assessment by an experienced multidisciplinary team of screen detected abnormalities 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Statewide program, planning, and coordination roles Dedicated officers with statewide responsibilities
<p>Cervical</p> <ul style="list-style-type: none"> Health promotion, screening awareness, maintain cervical cytology register 	<ul style="list-style-type: none"> Visiting primary care providers 		<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Resident primary care providers, including GPs 		<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Pathology laboratories trained in the collation and reporting of Cervical Cytology Registry data 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Statewide Program, planning, and coordination roles Dedicated officers with statewide responsibilities
<p>Genomics</p> <ul style="list-style-type: none"> Education, research 	<ul style="list-style-type: none"> Visiting primary care providers with no specific program 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Visiting primary care providers with access to statewide education and information 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> Resident primary care providers with access to statewide education and information 			<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Statewide Program, planning, and coordination roles Dedicated officers with statewide responsibilities
Primary Care Services						
<p>GP based</p> <p>Community nursing</p>	<ul style="list-style-type: none"> Visiting GP or GP by phone Some visiting allied health Other services such as child health and post natal care by RN 		<p>As for level 1 plus:</p> <ul style="list-style-type: none"> Resident GPs Some visiting Type I specialists (outpatients) Resident or visiting physiotherapy Other visiting allied health Other services by RN/CHN (resident) 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Resident GPs Most visiting Type I sub-specialists Majority allied health available Resident community nursing specialist 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Resident GPs Resident some/all Type I sub-specialists Visiting Type II sub-specialists Full range of allied health Extensive community nursing service 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Resident GPs Full range of Type I and II sub-specialists Full range of allied health Extensive community nursing service Research and teaching role

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Ambulatory Care Services						
Surgical	<ul style="list-style-type: none"> • GP only 	As for level 1 plus: <ul style="list-style-type: none"> • GP and specialist outpatient clinic at discharge hospital • Limited access to generalist domiciliary nursing 	As for level 2 plus: <ul style="list-style-type: none"> • Visiting specialist • Some hospital avoidance/hospital substitution • Some early discharge services • Access to generalist domiciliary nursing and some allied health 	As for level 3 plus: <ul style="list-style-type: none"> • Links with HACC • Increasing range and complexity of hospital avoidance/substitution/early discharge • Chronic disease programs • Visiting medical specialist • Good access to generalist allied health/nursing staff 	As for level 4 plus: <ul style="list-style-type: none"> • Specialist medical/nursing/allied health staff • Increased range and complexity • HACC integration • Enhanced diagnostics • Teaching and training role 	As for level 5 plus: <ul style="list-style-type: none"> • Research role • Fully integrated ambulatory care services • Fully integrated diagnostics • Includes regional subacute centre/service
Medical	<ul style="list-style-type: none"> • GP only 	As for level 1 plus: <ul style="list-style-type: none"> • GP and specialist outpatient clinic at discharge hospital • Limited access to generalist domiciliary nursing 	As for level 2 plus: <ul style="list-style-type: none"> • Visiting specialist • Some hospital avoidance/hospital substitution • Some early discharge services • Access to generalist domiciliary nursing and some allied health 	As for level 3 plus: <ul style="list-style-type: none"> • Links with HACC • Increasing range and complexity of hospital avoidance/substitution/early discharge • Chronic disease programs • Visiting medical specialist • Good access to generalist allied health/nursing staff 	As for level 4 plus: <ul style="list-style-type: none"> • Specialist medical/nursing/allied health staff • Increased range and complexity • HACC integration • Enhanced diagnostics • Teaching and training role 	As for level 5 plus: <ul style="list-style-type: none"> • Research role • Fully integrated ambulatory care services • Fully integrated diagnostics • Includes regional subacute centre/service
Rehabilitation	<ul style="list-style-type: none"> • GP only 	As for level 1 plus: <ul style="list-style-type: none"> • GP and specialist outpatient clinic at discharge hospital • Limited access to generalist domiciliary nursing 	As for level 2 plus: <ul style="list-style-type: none"> • Visiting specialist • Some hospital avoidance/hospital substitution • Some early discharge services • Access to generalist domiciliary nursing and some allied health 	As for level 3 plus: <ul style="list-style-type: none"> • Links with HACC • Increasing range and complexity of hospital avoidance/substitution/early discharge • Chronic disease programs • Visiting medical specialist • Good access to generalist allied health/nursing staff 	As for level 4 plus: <ul style="list-style-type: none"> • Specialist medical/nursing/allied health staff • Increased range and complexity • HACC integration • Enhanced diagnostics • Teaching and training role 	As for level 5 plus: <ul style="list-style-type: none"> • Research role • Fully integrated ambulatory care services • Fully integrated diagnostics • Includes regional subacute centre/service
Continuing Care	<ul style="list-style-type: none"> • GP only 	As for level 1 plus: <ul style="list-style-type: none"> • GP and specialist outpatient clinic at discharge hospital • Limited access to generalist domiciliary nursing 	As for level 2 plus: <ul style="list-style-type: none"> • Visiting specialist • Some hospital avoidance/hospital substitution • Some early discharge services • Access to generalist domiciliary nursing and some allied health 	As for level 3 plus: <ul style="list-style-type: none"> • Links with HACC • Increasing range and complexity of hospital avoidance/substitution/early discharge • Chronic disease programs • Resident/visiting medical specialist • Good access to generalist allied health/nursing staff 	As for level 4 plus: <ul style="list-style-type: none"> • Specialist medical/nursing/allied health staff • Increased range and complexity • HACC integration • Enhanced diagnostics • Teaching and training role 	As for level 5 plus: <ul style="list-style-type: none"> • Research role • Fully integrated ambulatory care services • Fully integrated diagnostics • Includes regional subacute centre/service

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Paediatrics	<ul style="list-style-type: none"> • GP only 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> • GP and specialist outpatient clinic at discharge hospital • Limited access to generalist domiciliary nursing 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • Visiting specialist • Some hospital avoidance/hospital substitution • Some early discharge services • Access to generalist domiciliary nursing and some allied health 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Increasing range and complexity of hospital avoidance/substitution/early discharge • Chronic disease programs • Visiting medical specialist • Good access to generalist allied health/nursing staff 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Specialist medical/nursing/allied health staff • Increased range and complexity • Enhanced diagnostics • Teaching and training role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Research role • Fully integrated ambulatory care services • Fully integrated diagnostics • Includes regional subacute centre/service
Obstetrics	<ul style="list-style-type: none"> • Community based GP with or without community nursing post only 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> • No planned deliveries • Outpatient clinic for antenatal and post natal care by visiting GP obstetrician with or without registered midwife • Limited access to generalist domiciliary nursing care 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • GP obstetrician and midwifery services • Visiting specialist obstetrician • Outpatient clinic for antenatal and post natal care • Some early discharge programs • Access to domiciliary nursing care and visiting midwife • Basic ultrasound and pathology services 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Specialist obstetrician • Early discharge programs • Home visiting midwives • Diagnostic ultrasound with specialist radiologist offering antenatal screening • Full range pathology services • Visiting genetic services 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Specialist obstetrician • Specialised antenatal and postnatal education and support programs • Teaching and training role • Enhanced diagnostics 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Research role • State obstetric support service/unit (SOSU) • Specialist obstetric services including maternal foetal medicine subspecialty, obstetric medicine, genetic services • Fully integrated ambulatory care services (social work, psychological medicine etc) • Fully integrated diagnostic services

Mental Health Ambulatory Care Services are covered under Mental Health Services

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Child and Adolescents Mental Health, Adult Mental Health, Older Persons Mental Health Services						
Mental health promotion and illness prevention	<ul style="list-style-type: none"> Promotion of mental health in the community Eg. Improving mental health literacy, resource centres and stigma reduction strategies. Eg. Exposure to mass media campaigns 	As for level 1 plus: <ul style="list-style-type: none"> Universal prevention Identification of risk factors for mental illness and intervention at the population level before initial onset of a disorder Eg. Programs to prevent bullying in schools, Aussie Optimism, Triple P Eg. Local community activity that improves quality of life including Mental Health Week 	As for level 2 plus: <ul style="list-style-type: none"> Selective prevention Targeting population groups at risk of developing a disorder to prevent its onset Eg. Support for COPMI 	As for level 3 plus: <ul style="list-style-type: none"> Indicated prevention Targeting high risk individuals who may have detectable signs and symptoms foreshadowing mental illness Eg. Suicide prevention strategies 	As for level 4 plus: <ul style="list-style-type: none"> Early intervention for those with early signs and symptoms of a mental disorder or a first episode of mental illness. Eg. Early episode psychosis programs 	As for level 5 plus: <ul style="list-style-type: none"> Relapse prevention for those identified with mental illness GP(s) and local mental health team member(s) with visiting psychiatrist Eg. Changes (RPH relapse prevention program) and Wellness Recovery Action Plan (WRAP) a consumer led program
Emergency services (hospital based)			<ul style="list-style-type: none"> Mainstream providers telephone support from on call team member /psychiatric emergency team 	As for level 3 plus: <ul style="list-style-type: none"> Limited ED mental health liaison nursing service 24 hour on call liaison psychiatrist medical service 	As for level 4 plus: <ul style="list-style-type: none"> On duty ED mental health liaison nursing service On duty psychiatrist medical service 	As for level 5 plus: <ul style="list-style-type: none"> On duty ED mental health liaison nursing service On duty psychiatrist medical service Acute admission unit service
Inpatient services			<ul style="list-style-type: none"> General hospital inpatient services without designated mental health beds, providing mental health care for voluntary patients admitted under management of GP or other medical officer 	As for level 3 plus: <ul style="list-style-type: none"> Special mental health care suite with designated beds Generally operated on demand without permanent staff (rooming in services) Facility is unauthorised 	As for level 4 plus: <ul style="list-style-type: none"> Dedicated acute mental health hospital or designated mental health inpatient units in acute hospitals Psychiatrist consultation available and on call 24 hours Comprehensive team 	As for level 5 plus: <ul style="list-style-type: none"> Specialist statewide services provided A strong academic and research component in the service
Community clinical based services	<ul style="list-style-type: none"> Local primary health 	As for level 1 plus: <ul style="list-style-type: none"> Visiting mental health professional(s) 	As for level 2 plus: <ul style="list-style-type: none"> Locally based mental health team Not Multidisciplinary 	As for level 3 plus: <ul style="list-style-type: none"> Community mental health program with multidisciplinary team Services generally provided during core business hours only Limited range assessment and treatment programs provided 	As for level 4 plus: <ul style="list-style-type: none"> Community mental health program with multidisciplinary team 7 day a week cover Extensive range of assessment and treatment programs Some limited after hours services may be provided Eg. Multisystemic Therapy for families Eg. Intensive clinical rehabilitation 	As for level 5 plus: <ul style="list-style-type: none"> Community mental health program with multidisciplinary team providing 24 hour / 7 day a week cover Specialist statewide services provided Eg. Psychiatric emergency services Eg. Specialist residential service Eg. Forensic discharge service
Day therapy services (hospital based)			<ul style="list-style-type: none"> Some limited services 	As for level 3 plus: <ul style="list-style-type: none"> Limited range of day therapy services 	As for level 4 plus: <ul style="list-style-type: none"> Extensive range of day therapy services 	As for level 5 plus: <ul style="list-style-type: none"> Multidisciplinary team Statewide or specialist referral role

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Community non clinical support programs		<ul style="list-style-type: none"> • GP and community health centre based screening and early detection of mental illness • Eg. GPs and community health centres 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • Nonclinical community support (including psychosocial, disability, recreational, & respite to individuals) in their own homes & the community up to 10 hours per week • Independent living program (with supportive landlord) • Drop-in centres and facilitating recreational activities • Carer respite • Carer support & education • Independent living skills support • They do not all relate to respite. This is the range of community support services 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Non clinical community support up to 30 hours per week • Psychosocial support • Services for youth at risk of homelessness and long term mental illness 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Non clinical community support up to 40 hours per week • Intensive disability support for adults at risk of homelessness • Consumer respite/crisis care • Supported accommodation services 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Non clinical 24 hour mental health accommodation and rehabilitation in residential accommodation
Intermediate care			<ul style="list-style-type: none"> • Clinically supervised service in person's home 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Clinically supervised service in a facility or person's home • Sub acute care 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Clinically staffed 24/7 • Unauthorised facility • Sub acute care 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Clinically staffed 24/7 • Authorised facility • Statewide referral role • Sub acute care
Statewide Mental Health Services						
Forensic					<ul style="list-style-type: none"> • Specialist mental health program with multidisciplinary team • Extensive range of assessment and treatment programs including forensic discharge & accommodation program 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Specialist statewide inpatient services provided • A strong academic and research component in the service
Maternal					<ul style="list-style-type: none"> • Specialist mental health program with multidisciplinary team • Extensive range of assessment & treatment programs 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Specialist statewide inpatient services provided • A strong academic and research component in the service
Neurological					<ul style="list-style-type: none"> • Specialist mental health program with multidisciplinary team • Extensive range of assessment and treatment programs 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Specialist statewide inpatient services provided • Includes ABI and intellectual disability • A strong academic and research component in the service
Alcohol and Drug					<ul style="list-style-type: none"> • Specialist mental health program with multidisciplinary team • Extensive range of assessment and treatment programs 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Specialist statewide inpatient services provided

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Other • Eating disorder					<ul style="list-style-type: none"> • Specialist mental health program with multidisciplinary team • Extensive range of assessment and treatment programs 	As for level 5 plus: <ul style="list-style-type: none"> • Specialist statewide inpatient services provided • A strong academic and research component in the service

Clinical Support Services						
Pathology	<ul style="list-style-type: none"> • Specimen collection by RN • Specimens transmittal to referral laboratory 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> • Specimen collection by RN • Specimens transmittal to referral laboratory 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • Specimen collection by RN for transmittal to referral laboratory • Able to perform a defined range urgent tests 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Performs range of basic tests • May have blood gas analyser • Blood bank • Services surrounding • Full time laboratory technologists 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • 24 hour on site service • Pathology department • Full time pathologist • Microbiology and histopathology available • Regional referral role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Statewide referral role • Teaching and research role • Specialist registrar in training
Radiology		<ul style="list-style-type: none"> • Mobile service and limited to x-ray of extremities, chest, abdomen • Interpreted by onsite doctor/health professional 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • As level 2, plus has on site designated room • Radiographer in attendance who has regular access to radiological consultation • Simple ultrasound capacity for foetal monitoring • Teleradiology facility available 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • As level 3, with facilities for general and fluoroscopy, in addition to mobile CD for wards, OR and ED • Auto film processing capacity • Mobile image intensifier in OR and/or ICU/CCU • Staff radiographer on call 24 hours • Visiting specialist radiological appointment • Always has ultrasound • May have CT scanner • Registered nurse as required • Teleradiology facility available 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • As Level 4 plus established Department • Full ultrasound • Has radiologist in charge • May have radiology registrar • Has registered nurse 24 hour on site service for urgent x-rays • CT scanner on site or locally available • PACs available • Possible MRI 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • As level 5, plus special rooms for digital angiography, neuroradiology etc • CT scan and full ultrasound service available 24 hours • Always has MRI and digital angiography • Has radiology registrar and post graduate fellows • Performs invasive procedures • PACs available
Pharmacy	<ul style="list-style-type: none"> • Service oversight by pharmacist located elsewhere • Drugs supplied on individual prescription from community pharmacy 	<p>As for level 1 plus:</p> <ul style="list-style-type: none"> • Visiting pharmacist from regional hospital • Minimal clinical service • Staff education • Drugs provided by regional hospital 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • At least one pharmacist employed full time • Pharmacy drug purchasing and distribution to inpatients in accordance with state drug policies and formulary • May provide pharmacy undergraduate and postgraduate teaching role • May have regional role 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • More than one pharmacist employed • Emergency after hours on-call service • Limited clinical pharmacy service to inpatients • Limited outpatients dispensing • Develops local drug policies • Participates in hospital committees • May provide pharmacy undergraduate and postgraduate teaching role • May have regional role 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • 6 day service and on call service • Inpatient and outpatient services • Drug information • Extensive clinical pharmacy service to inpatients • Intravenous additive and/or cytotoxic drug preparation • Extemporaneous dispensing • Support for clinical trials • Undergraduate and postgraduate pharmacy teaching role • May have regional role 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • 7 day service • 24 hour on-call service • Specialist pharmacist positions eg oncology, cardiology, paediatrics, geriatrics, psychiatry, drug information • Involved in research, clinical trials, clinical review, DUE's, • Provide undergraduate and postgraduate teaching role • Product evaluation with drug use/policy development

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
ICU/HDU			<ul style="list-style-type: none"> High dependency area for general ward patients requiring observation over and above that available in general ward area 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> Provides basic, multisystem life support usually for less than a 24 hour period Able to provide mechanical ventilation and simple cardiovascular monitoring for a period of at least several hours, or care of a similar nature Specialist RN Access to specialist SRN 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> Provides complex, multisystem life support Able to provide mechanical ventilation, extracorporeal renal support services and invasive cardiovascular monitoring for a period of at least several days, or for longer periods in remote areas or care of a similar nature Specialist RN Access to specialist SRN 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Provides complex, multisystem life support for an indefinite period Tertiary referral centre for patients in need of intensive care services Have extensive backup laboratory and clinical service facilities to support the tertiary referral role Able to provide mechanical ventilation, extracorporeal renal support services and invasive cardiovascular monitoring for an indefinite period, or care of a similar nature Specialist RN Access to specialist SRN
Paediatric ICU						<p>As for level 5 plus:</p> <ul style="list-style-type: none"> Provides complex, multisystem life support for an indefinite period Tertiary referral centre for children needing intensive care Have extensive backup laboratory and clinical service facilities to support this tertiary role Able to provide mechanical ventilation, extracorporeal renal support services and invasive cardiovascular monitoring for an indefinite period to infants and children less than 16 years of age, or care of a similar nature Specialist RN Access to specialist SRN

	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
CCU				<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Able to supply critical care expertise for coronary patients • Provides a level of care more intensive than ward based care • Discrete area within the health facility (may be combined within an ICU or HDU) • Non invasive monitoring • Can provide resuscitation and stabilisation of emergencies until transfer or retrieval to a back up facility • Specialist RN • Access to specialist SRN • Formal link with public or private health facility(s) for patient referral and transfer to/from a higher level of service, to ensure safe service provision 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Able to provide additional monitoring capacity (central monitoring at staff station) for cardiac patients and increased medical and nursing support • Specialist RN • Access to specialist SRN • As for CCU service level 4 plus: <ul style="list-style-type: none"> • Bedside and central monitoring capacity (able to monitor patients at the staff station) 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Provides full range of cardiac monitoring (including invasive monitoring) for cardiac patients • Full cardiology support including 24 hour on call echocardiography, angiography, angioplasty and permanent pacemaker services • Specialist RN • Access to specialist SRN • As for CCU service level 5 plus: <ul style="list-style-type: none"> • Invasive cardiovascular monitoring (indefinitely) • Highest level referral centre for CCU patients with active liaison with lower level critical care services for referrals and transfer of patients to ensure safe service provision
Anaesthetics	<ul style="list-style-type: none"> • Analgesia/minimal sedation available by visiting medical officer 		<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • General Anaesthetics on low risk patients given GP anaesthetists or general anaesthetist • May have visiting specialist anaesthetist 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • General anaesthetics on low risk patients given by accredited medical practitioner • Specialist anaesthetist appointed for consultation and to provide service for moderate risk patients • Specific operating room anaesthetic staff support available 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Specialist anaesthetist on 24 hour roster for low, moderate and high risk patients • Nominated specialist director of anaesthetic staff • Anaesthetic registrar on site 24 hours 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • 24 specialist anaesthetist roster • Sub specialists, research and teaching of graduates and undergraduates • 24 hour on site anaesthetic registrar • Teaching and research role
Operating Theatres		<p>As for level 1 plus:</p> <ul style="list-style-type: none"> • Minor procedure capability no emergency operating theatre 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • Single operating theatre for minor / same day procedures • 24 hour cover for caesarian section if performing obstetrics 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • More than one operating theatre / procedure room • Separate recovery • Accredited medical practitioner providing anaesthetic services • Specialist RN • Access to specialist SRN 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Specialist anaesthetist on 24 hour roster for low, moderate and high risk patients • Medical officer on site 24 hours • Access to ICU • Specialist RN • Access to specialist SRN 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Multiple operating theatres and procedure rooms • Major and complex procedures (cardiothoracic and transplant) • Teaching and research role • Specialist RN • Access to specialist SRN
Training and Research		<p>As for level 1 plus:</p> <ul style="list-style-type: none"> • Limited – possible medical student with visiting GP 	<p>As for level 2 plus:</p> <ul style="list-style-type: none"> • Some medical nursing and allied health training 	<p>As for level 3 plus:</p> <ul style="list-style-type: none"> • Some registrar and resident training • Some specialist nursing and allied health training • Possibly collaborative research 	<p>As for level 4 plus:</p> <ul style="list-style-type: none"> • Small research unit • Specialist training for nursing and allied health • Some intern, resident and registrar training 	<p>As for level 5 plus:</p> <ul style="list-style-type: none"> • Academic Unit Research Institute • Full training program at all levels • Formal training links with the universities